



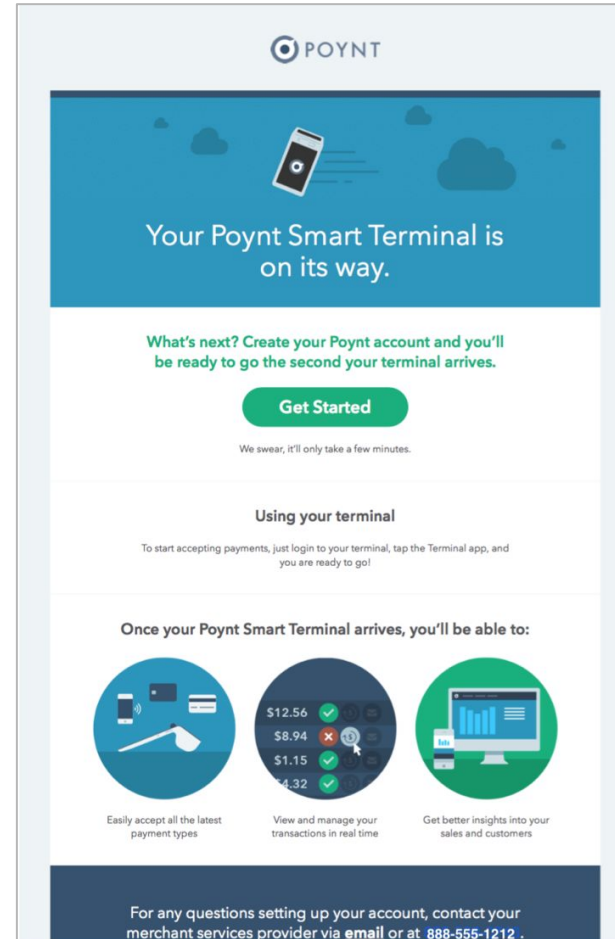
Quick Start Guide

Your Poynt 5 is on its way!

Step 1: Set up your Poynt Web Portal account. Open your welcome email and click “Get Started” to create your login credentials.

Step 2: Log in at Poynt.net to view your dashboard. Once your terminal arrives, this is where you’ll be able to see your real-time customer and transaction data.

Step 3: Visit the Poynt [Help Center](#) to review helpful video tutorials and support articles.



The image shows a screenshot of an onboarding email from Poynt. At the top, the Poynt logo is displayed. Below it, a blue banner features a smartphone icon and the text "Your Poynt Smart Terminal is on its way." The main body of the email contains a green call-to-action button labeled "Get Started" with the subtext "What's next? Create your Poynt account and you'll be ready to go the second your terminal arrives." and "We swear, it'll only take a few minutes." Below this is a section titled "Using your terminal" with the instruction "To start accepting payments, just login to your terminal, tap the Terminal app, and you are ready to go!" The next section, "Once your Poynt Smart Terminal arrives, you'll be able to:", features three circular icons: 1) A terminal and payment methods with the text "Easily accept all the latest payment types". 2) A list of transaction amounts (\$12.56, \$8.94, \$1.15, \$4.32) with checkmarks and an 'x' indicating success and failure, with the text "View and manage your transactions in real time". 3) A computer monitor with a bar chart and the text "Get better insights into your sales and customers". At the bottom, a dark blue footer contains the text "For any questions setting up your account, contact your merchant services provider via [email](#) or at 888-555-1212."

POYNT

Your Poynt Smart Terminal is on its way.

What's next? Create your Poynt account and you'll be ready to go the second your terminal arrives.

Get Started

We swear, it'll only take a few minutes.

Using your terminal

To start accepting payments, just login to your terminal, tap the Terminal app, and you are ready to go!

Once your Poynt Smart Terminal arrives, you'll be able to:

- Easily accept all the latest payment types
- View and manage your transactions in real time
- Get better insights into your sales and customers

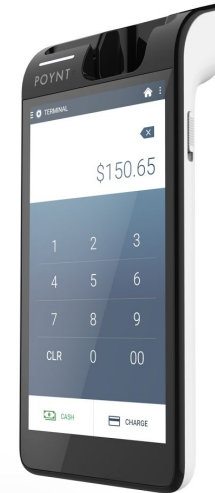
For any questions setting up your account, contact your merchant services provider via [email](#) or at 888-555-1212.

Your Poynt 5 has arrived!

Step 1: Check your box

Do a quick component check to ensure all content is in the box. It should include:

- Poynt 5 Device
- Power cable
- Power Adapter
- Quick Start Guide



Poynt 5 Setup

Step 2: Charge your Device

Using the included power adaptor and USB cable, plug in your Poynt 5 to charge.

The smaller end of the cable should be inserted at the bottom of the device just underneath the Home button. This is reversible so it doesn't matter how you spin it.



Poynt 5 Setup

Step 3: Power on your device

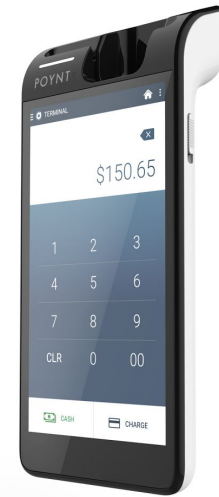
To power on your Poynt 5, slide down the springed button on the right hand side of the device toward the bottom of the device.



Poynt 5 Setup

Step 4: Placing the Device

The Poynt 5 device fits in the palm of your hand so you have the freedom to transact wherever your customers are.



Poynt 5 Setup

Step 5: Connect your device

Your device will walk you through connecting to the internet via WiFi the first time you turn it on.

After connecting, it may begin to update its software as required. This can take a few minutes. Allow the device to download, install, and reboot before getting started.



Poynt 5 Setup

Step 6: Access your Notification and Settings

To access Notifications on your device, as well as adjust any settings, simply swipe down from the top from anywhere on the device.

With one swipe, you'll see a notifications tray.
With a secondary swipe you'll be able to quickly adjust brightness and volume and make additional adjustments within Settings.

