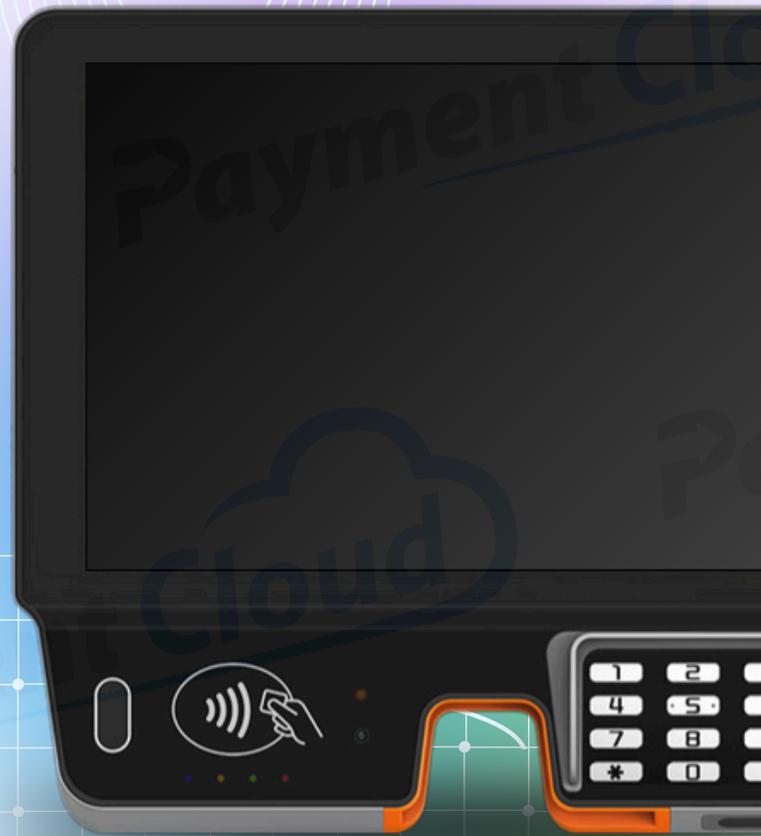


PAX Aries 8

— User Manual —
— & Setup Guide —





Overview

Deliver a seamless payment experience to your customers with the PAX Aries 8 smart tablet. The Aries 8 is a feature-packed smart POS perfect for businesses of all sizes. This state-of-the-art tablet excels in any environment with a sleek design and unparalleled dependability. The PAX Aries 8 is an affordable, versatile, and reliable choice that will meet your business needs.

Click here to [purchase the PAX Aries 8 terminal](#) from our online shop.

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Setup

How To Turn On/Off

1. Power On: Hold the power button on the right side of the terminal for three to five seconds. The screen will light up, indicating that the terminal is powered on.
2. Power Off: Hold the same power button for three to five seconds.

How To Connect to Wifi and the Ethernet

Connect to Ethernet

1. Plug one end of the Ethernet cable into the terminal's LAN port and the other into a network router.
2. Select the BACK ARROW from the home screen.
3. Select SETTINGS.
4. Select WIRELESS & NETWORKS or NETWORK & INTERNET.
5. Select ETHERNET.
6. For automatic configuration, select DHCP (this is the default option).
7. For manual setup, select STATIC. This option prompts the merchant to enter the gateway, DNS details, and IP address.
8. To finalize, select CONNECT.

Note: This option can be exercised with the PAX Aries 8's optional AR8P-BO-1EA Ethernet charging base.

Connect to WiFi

1. Select the BACK ARROW from the home screen.
2. Select SETTINGS.
3. Select WIRELESS & NETWORKS or NETWORK & INTERNET.
4. Select WIFI.
5. Check to ensure that your WiFi is toggled on.
6. Select your WiFi network, then enter your password when prompted.
7. Select CONNECT.

Note: Merchants may be prompted to enter the Pax Aries 8 password before configuring either WiFi or Internet via an Android Desktop.

PAX Aries 8 - Default Password

The default password for the PAX Aries 8 is pax9876@@.

A Note About Printing

The PAX Aries 8 does not have a built-in receipt printer. However, it can be paired/integrated with a separate printer (such as the TSP143IIU thermal receipt printer) via USB.

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Accept Payments

The PAX Aries 8 is compatible with most payment types, including magstripe, smart card, and integrated contactless options. It accepts payments from all the leading card brands: Visa, Mastercard, Discover, and American Express. The PAX Aries 8 also boasts a front-facing autofocus camera, PayDroid/Android OS, and Apple Pay compatibility.

The PAX Aries 8 technically replaces the PAX Aries 6, which reached end-of-life in February 2023.

How To Process Sales

The basic instructions for how to run a sale on your PAX Aries 8 are as follows:

1. Ensure that the terminal is turned on and functioning properly.
2. Select SALE from the home screen.
3. Enter the total sale amount for the sale using the PAX Aries 8 keypad. If your terminal offers pre-programmed item selections, you can select those instead.
4. Select PAYMENT TYPE: Credit, Debit, Manual Card Entry, Contactless, etc.
5. CONFIRM transaction details.
6. The terminal communicates with the payment processor to verify and approve the transaction. The merchant has the option to print a receipt, though digital receipt options are also available.

Chip Credit Sale

1. From the home screen, select SALE.
2. If prompted, select either BANK CARD or CREDIT.
3. Enter the total transaction amount.
4. Insert the chip card with the EMV chip facing up.
5. Once the transaction is approved, the terminal will show a confirmation message on the display.
6. Customers will be prompted to remove their card and may be asked to sign for their purchase.
7. The terminal will display AUTHORIZING TRANSACTION. Once approved, the terminal will show a confirmation message.
8. Merchants will have the opportunity to print a transaction receipt.

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Accept Payments Cont.

Manual Entry Credit Sale

1. From the home screen, select SALE.
2. If prompted, select either BANK CARD or CREDIT.
3. Enter the total transaction amount. If you are adding items, add all items to your checkout screen, then select FINALIZE SALE in the bottom right-hand corner of the screen.
4. If prompted, select MANUAL ENTRY.
5. Enter the card number, expiration date, CVV, and any other relevant card details.
6. Select AUTHORIZE to process the payment.
7. The terminal will display AUTHORIZING TRANSACTION and show a confirmation message once the transaction is approved.
8. Merchants will have the opportunity to print a receipt for the transaction.

Debit Sale

1. From the home screen, select SALE.
2. If prompted, select either BANK CARD or DEBIT.
3. Enter the total transaction amount. If you are adding items, add all items to your checkout screen, then select FINALIZE SALE in the bottom right-hand corner of the screen.
4. Insert or tap the card to initiate the transaction. For chip-enabled debit cards, insert the card with the chip facing up. To initiate contactless debit payment, tap the card over the NFC reader.
5. The terminal will prompt the cardholder to enter their PIN. They may also need to confirm the amount.
6. The terminal will display AUTHORIZING TRANSACTION and show a confirmation message once the transaction is approved.
7. Merchants will have the opportunity to print a receipt for the transaction.

How To Void Transaction

Void Credit Transaction

1. From the home screen, select either BANK CARD or CREDIT.
2. Find and select VOID.
3. Select the transaction you wish to void, then CONFIRM.
4. The merchant will have the option to print a receipt as a record of the voided transaction.

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How To Process a Refund

Credit Card Return

1. From the home screen, select FUNC.
2. Select REFUND.
3. You will be asked to select how to refund payment by CARD NUMBER or TRANSACTION REFERENCE NUMBER. If the original card is available, enter the card details to proceed. For the latter option, use the transaction ID located on the original receipt.
4. If prompted, select either BANK CARD or CREDIT.
5. Enter refund details, including the total amount for the refund in question, then confirm.
6. Tap, swipe, insert, or manually enter the card number to verify the refund.
7. If prompted, enter server ID and/or authorization details.
8. If everything looks correct, then confirm.
9. The merchant will have the option to print a receipt for the customer.

Debit Card Return

1. From the home screen, select FUNC.
2. Select REFUND.
3. You will be asked to select how to refund payment by CARD NUMBER or TRANSACTION REFERENCE NUMBER. If the original card is available, enter the card details to proceed. For the latter option, use the transaction ID located on the original receipt.
4. If prompted, select either BANK CARD or DEBIT.
5. Enter refund details, including the total amount for the refund in question, then confirm.
6. Swipe or insert the card number to verify the refund. If prompted, enter PIN details to verify.
7. If prompted, enter server ID and/or authorization details.
8. If everything looks correct, then confirm.
9. The merchant will have the option to print a receipt for the customer.

A Note on Printing Reports

The PAX Aries 8 does not have a built-in thermal receipt printer. Merchants must connect their Aries 8 to an external printer to print or reprint daily sales reports.

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Settings

Date and Time Settings

Details related to time zone and date settings on the PAX Aries 8 are set automatically as the device is Android-powered.

Configurations are determined by exact network location.

1. Select the BACK ARROW from the main screen.
2. Enter the default password.
3. Select SETTINGS.
4. If prompted, enter the default password again.
5. Under SYSTEM, select DATE & TIME.
6. You will have the option to de-select the AUTOMATIC DATE & TIME and/or AUTOMATIC TIME ZONE options.
7. After de-selecting these two options, configure your date and time details to match your time zone and the day's date.
8. To do this, select SET DATE, then SET TIME.

How To Adjust Volume

1. From the home screen, select SETTINGS.
2. Select SOUND.
3. Select DEVICE VOLUME.
4. Adjust volume as needed.

How To Adjust Brightness

1. From the home screen, select SETTINGS.
2. Select DISPLAY.
3. Select BRIGHTNESS LEVEL.
4. Select ADAPTIVE BRIGHTNESS. If prompted, set screen sleep time.

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Troubleshooting & Tips

What To Do if Your PAX Aries 8 Won't Turn On

1. Check to make sure that your Aries device has been sufficiently charged.
2. Try plugging Aries 8 into its power source. The battery charge will display on the screen as the device charges up.
3. If your tablet won't turn on when connected to your host power source, keep the Aries 8 linked to your power source, wait a few minutes, and try pressing the power button again.

How To Reboot Your PAX Aries 8

1. Press and hold the power button on your device.
2. When prompted, select the RESTART prompt that appears on your screen.
3. Your Aries 8 should begin the rebooting process.

How To Perform a Factory Reset for Your Pax Terminal

Below are instructions entailing the factory reset of a PAX terminal:

1. From the home screen, select SETTINGS.
2. Enter your device's default password when prompted.
3. In the SETTINGS sub-menu, select BACKUP & RESET.
4. Select FACTORY DATA RESET.
5. Select RESET PHONE.
6. Select ERASE EVERYTHING.
7. Your PAX Aries 8 will then initiate a factory reset.

Performing a factory reset will erase all data on the device, including transaction history and customized settings. Be sure to back up any important data before proceeding with a factory reset.

How To Reach Customer Service

If you have any customer service issues related to your [PAX device](#), contact PAX support directly via email (support@pax.us) or telephone (877-859-0099).

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